

ALERT TRAINING

Alcohol Law Education and Regulatory Training (ALERT) is a free training designed to educate Montgomery County servers, sellers, management, and owners on alcohol beverage regulatory compliance. Learn how to develop responsible alcohol policies, review issues identified by enforcement agencies, and have an opportunity to network with peers and County officials.

Offered 2nd and 4th Monday of every month from 10 a.m.

to 12 p.m.—if training falls on a holiday, the class is scheduled for the next business day. Check online for details. ALERT is also offered in Spanish throughout the year.

SCAN TO REGISTER



Or visit: MontgomeryCountyMD.gov/ABS/education/training

JAN 2023

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Su	Мо	Tu	We	Th	Fr	Sa
1 New Year's Day	2 County Offices Closed	3	4	Board of License Commissioners Hearing	6	7
8	9 ALERT Training	10	ALERT Training in Spanish	12	13	14
BWL Licens extended hour	MLK Jr. Day County Offices Closed es - 3:00 a.m. s Sun. into Mon.	17	18	Board of License Commissioners Hearing	20	21
22	25 ALERT Training	24	25	26	27	28
29	30	31	1	2	3	4





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Su	Мо	Tu	We	Th	Fr	Sa
29	30	31	First day to submit alcohol license renewal application	Board of License Commissioners Hearing	3	4
5	6	7	8	9	10	11
12	ALERT Training	14 Valentine's Day	15	Board of License Commissioners Hearing	17	18
BWL Licens extended hour	Presidents' Day County Offices Closed ses - 3:00 a.m. s Sun. into Mon.	21	22	23	24	25
26	ALERT Training	28	1	2	3	<i>L</i> ₂



ALCOHOL SERVICE REFUSAL TIPS

At some point you or your employees will have to stop serving alcohol to an intoxicated customer.

Here are some helpful Do's and Don'ts:

Do's of service refusal

- Keep track of the number and types of drinks you are serving customers.
- Speak with your manager and security staff before approaching an intoxicated customer.
- Confidently but politely inform the customer that you can no longer serve them alcohol.
- Ask them if they would like a non-alcoholic beverage instead.
- Offer to call a friend or taxi to get them home.
 Call the police if an intoxicated person drives away.
- Make sure that they leave the premises safely and that they do not loiter outside.

Don'ts of service refusal

- Don't insult the patron by calling them a "drunk." Instead, politely inform them that their actions are unacceptable.
- After you've said they've had enough, don't be persuaded to give them "one last drink".
- Don't get riled up. If they raise their voice, lower yours.
- Don't procrastinate refusal of service, hoping that the customer will go away after the next drink; act while you still can persuade them.

MAR 2023

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Su	Мо	Tu	We	Th	Fr	Sa
26	27	28	1	Board of License Commissioners Hearing	3	4
5	6	7	8	9	10	11
Daylight Savings (BWL loses an hour)	ALERT Training	14	15	Board of License Commissioners Hearing	17 St. Patrick's Day	18
19	20	21	22	23	24	25
26	27 ALERT Training	28	29	30	Last day to submit alcohol license renewal application	1







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Su	Мо	Tu	We	Th	Fr	Sa
26	27	28	29	30	31	1
2	3	4	ALERT Training in Spanish	6	7	8
9 Easter	ALERT Training	11	12	Board of License Commissioners Hearing	14	15
16	First day to pay for your 2023 alcohol license	18	19	20	21	22
23	ALERT Training	25	26	27	28	29
Last day to get alcohol license (2022 license expires at midnight)	1	2	3	4	5	6

2023 STATE OF MARYLAND

Alcoholic Beverages Law

Beer, Wine & Liquor License. Class B (On Sale)

Hotels & Restaurants

Montgomery County, to Wit: BBWLHR756356

THIS IS TO CERTIFY, THAT N-Our Family Restaurant

N-Our Family Restaurant 201 EDISON PARK DR GAITHERSBURG, MD 20878 Our Family Restaurant, LLC

GUSTAVO MARTINEZ KATHERINE ANDERSON PIL CHUNG

is licensed by Authority of the Board of License Commissioners FOR MONTGOMERY COUNTY to keep for sale and sell all alcoholic beverages at retail at the hotel or motel herein described, for consumption on the premises. Alcoholic beverages on the licensed premises must be purchased from Alcohol Beverage Services or other sources authorized under the Alcoholic Beverages Article.

The hours during which the privileges conferred by this license may be exercised shall be from 9:00 a.m. to 2:00 a.m. on the day following, daily including Sunday, Friday and Saturday to 3:00 a.m., and shall be subject to the Rules and Regulations of the Board of License Commissioners for Montgomery County.

Issued under authority of the Alcoholio Beverage Article of the Public General Laws of Maryland. This licease cannot be transferred until all retail sales, amusement, admission and withholding taxes have been paid to the Comptroller of the Treasury and the State of Maryland.

This license shall continue until the first day of May next

ATTEST:

Cost of License, \$2,500.00

Chair, Board of the License Commissioners for Montgomery County, MD

Issued: 01-MAY-2023



YOUR LICENSE

Your alcohol license provides valuable information that includes:

Type of License

Hours of Alcohol Sales

Special Permits (at bottom of license)

Catering Privilege

Sampling

Wine Corkage

Refillable Containers

Outdoor Café

Spirits for Cooking

Retail Delivery

Make sure to display your license in the frame under glass, where the public can see and read it.

Questions? MontgomeryCountyMD.gov/abs 240-777-1999

MAY 2023

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Su	Мо	Tu	We	Th	Fr	Sa
30	2023 alcohol license must be printed and displayed	2	3	Board of License Commissioners Hearing	5 Cinco de Mayo	6
7	ALERT Training	9	10	11	12	13
14 Mother's Day	15	16	17	Board of License Commissioners Hearing	19	20
21	ALERT Training	23	24	25	26	27
BWL License extended hours	Memorial Day County Offices Closed es - 3:00 a.m. s Sun. into Mon.	30	31	1	2	3



- · Landlord must approve outdoor café
- Designated café area must be:
 - · Adjacent to the licensed premises
 - · Have a barrier of a least 36 inches high
 - In a non-public right of way

Need to modify your business temporarily?

Apply for a Temporary Business Modification permit to change outdoor cafe area or make other changes for social distancing.

SCAN TO APPLY



Questions? MontgomeryCountyMD.gov/abs 240-777-1999

JUN 2023

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Su	Мо	Tu	We	Th	Fr	Sa
28	29	30	31	Board of License Commissioners Hearing	2	3
4	5	6	7	8	9	10
11	12 ALERT Training	13	14	Board of License Commissioners Hearing	16	17
Father's Day BWL License extended hours	Juneteenth County Offices Closed es - 3:00 a.m. s Sun. into Mon.	20	21	22	23	24
25	ALERT Training	27	28	29	30	1

TOP ALCOHOL VIOLATIONS

These are the most common alcohol violations by license holders in Montgomery County.

NO ALCOHOL AWARENESS CERTIFIED PERSON ON-SITE

An accredited

person must be in

the licensed

establishment

during the hours

of alcohol sales.

Employee records

& alcohol purchase
invoices must be
maintained on site
and readily
accessible for

inspection.

EMPLOYEE

RECORDS &

INVOICES NOT

READILY AVAILABLE

FAILURE TO POST LICENSE PROPERLY

License must be in a frame, under glass, and where the public can see it and read it.

REUSING OR
REFILLING
ALCOHOL BOTTLES
& CONTAINERS

All empty alcohol bottles or containers should be recycled or discarded properly.

ALTERING
CONTENTS OF AN
ALCOHOLIC BOTTLE
OR CONTAINER

License holders or their staff can't adulterate, fortify or dilute the alcohol contents of a manufacturer's bottle or container.











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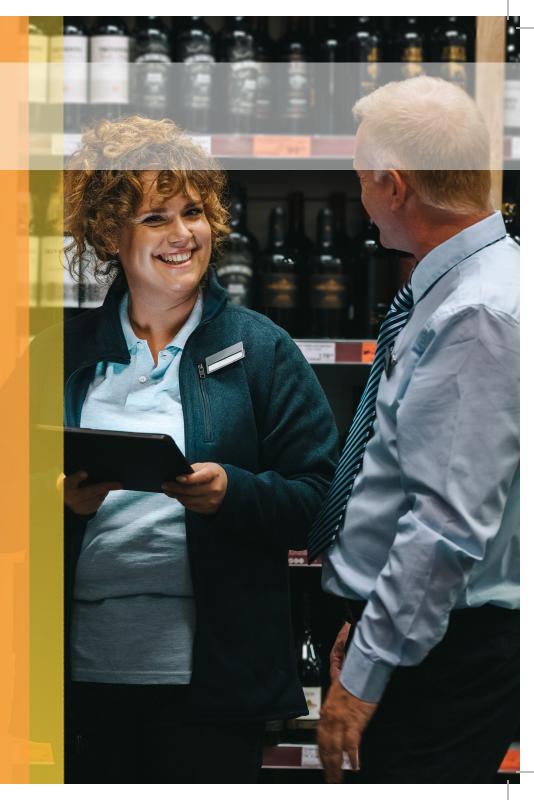
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25	26	27	28	29	30	1
2	3	Independence Day County Offices Closed	ALERT Training in Spanish	Board of License Commissioners Hearing	7	8
9	ALERT Training	11	12	13	14	15
16	17	18	19	Board of License Commissioners Hearing	21	22
23	ALERT Training	25	26	27	28	29
30	31	1	2	3	4	5

ROUTINE INSPECTION CHECKLIST

The alcoholic beverage enforcement program conducts inspections of licensed facilities to ensure compliance with state and county laws, rules, and regulations.

When conducting a routine inspection, our enforcement teams will look for:

- Alcohol license framed and posted where the public can read it.
- State approved Alcohol Awareness certified person on the licensed premises during all hours in which alcoholic beverages are sold.
- Employee records available on premises and maintained for one (1) year after an employee is no longer employed.
- Beer, wine, and liquor invoices available on premises and maintained for two (2) years.
- No bottle refills, product adulteration, or premixes older than 5 days.



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30	31	1	2	Board of License Commissioners Hearing	4	5
6	7	8	9	10	11	12
13	14 ALERT Training	15	16	Board of License Commissioners Hearing	18	19
20	21	22	23	24	25	26
27	ALERT Training	29	30	31	1	2

STAY CONNECTED



SEP 2023

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27	28	29	30	31	1	2
BWL Licens extended hour	Labor Day County Offices Closed Ses - 3:00 a.m. rs Sun. into Mon.	5	6	Board of License Commissioners Hearing	8	9
10	11 ALERT Training	12	13	14	15	16
17	18	19	20	Board of License Commissioners Hearing	22	23
24	25 ALERT Training	26	27	28	29	30



Need to order from ABS? We make it easy for you through our iStore:

- Check product inventory.
- Receive emails detailing any open or outstanding orders.
- Track invoices, payments, and returns.
- Save previous orders and cancel orders.
- Order products anytime, anywhere!

How to Set Up?

- Call: 240-777-1901
- Email: ABSiStoreHelp@MontgomeryCountyMD.gov
- Visit: MontgomeryCountyMD.gov/ABS/istore

SCAN FOR MORE INFORMATION



Questions? MontgomeryCountyMD.gov/abs 240-777-1999



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Su	Мо	Tu	We	Th	Fr	Sa
1	2	3	ALERT Training in Spanish	Board of License Commissioners Hearing	6	7
BWL Licens extended hour	Indigenous People's Day ses - 3:00 a.m.	ALERT Training	11	12	13	14
15	16	17	18	Board of License Commissioners Hearing	20	21
22	23 ALERT Training	24	25	26	27	28
29	30	31 Halloween	1	2	3	4

RESPONSIBLE ALCOHOL SERVICE



NOV 2023

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Su	Мо	Tu	We	Th	Fr	Sa
29	30	31	1	Board of License Commissioners Hearing	3	4
Return to Standard Time Set back clocks one hour *BWL and BW on premises gain 1-hour sales	6	7	8	9	County Offices Closed	11 Veterans Day
12	ALERT Training	14	15	Board of License Commissioners Hearing	17	18
19	20	21	REMINDER High risk night. Highest rate of youth drinking today. Check IDs!	Thanksgiving Day County Offices Closed	24	25
26	27 ALERT Training	28	29	30	1	2

KEEPING IT SAFE

Keeping our community safe is everyone's responsibility! Approximately one-third of all traffic crash fatalities in the United States involve drunk drivers. Offer your customers safe alternatives to get home.

Uber/Lyft:

- Visit Uber.com or Lyft.com
- Call a car to pick you up anytime
- Offers a ride from the free app

RideOn Bus:

Use RideOnRealtime.com to display bus locations and estimated arrival times for next 5 buses.

Metro:

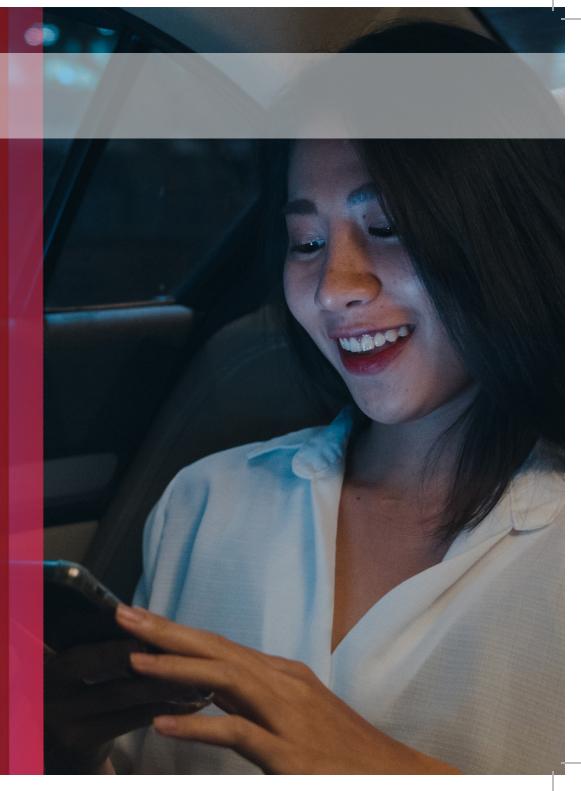
Use metroopensdoors.com for fare information and schedules.

Taxi Companies: (Licensed to operate in Montgomery County)

- AnyTime Taxi (301) 637-9292
- Action Taxi (301) 840-1000
- Regency Taxi (301) 990-9000

SoberRide:

- Operates on high-risk holidays
- To receive a free ride home (up to a certain maximum patrons over 21 can visit **soberride.com**).



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Su	Мо	Tu	We	Th	Fr	Sa
26	27	28	29	30	1	2
3	4	5	6	Board of License Commissioners Hearing	8	9
10	ALERT Training	12	13	14	15	16
17	18	19	20	Board of License Commissioners Hearing	22	23
24	Christmas Day County Offices Closed	26	27	28	29	30
31 New Year's Eve	1	2	3	4	5	6



REQUIREMENTS FOR PREMIXES & INFUSIONS

The Board of License Commissioners has recently updated its requirements for premixes and infusions:

- Premixes and infusions can be stored for more than five days.
- Containers must not be larger than 5 gallons (20 liters).
- Containers must be labeled with the name of the premixed drink or infusion, the date prepared, the brand and amount of spirits used, and the expiration date.

The Board of License Commissioners also recently updated the definition of food items required for sale during the hours of alcohol service. These are some examples of acceptable and unacceptable food items:

IS IT FOOD OR A SNACK?

Acceptable

Soups
Salads
Sandwiches
Appetizers
Main dishes

Unacceptable

Nuts
Popcorn
Chips
Cookies, crackers, and pretzels
Breadsticks and pastries
Protein bars
Jerky

Questions? ABSLicensing@MontgomeryCountyMD.gov 240-777-1999

JAN 2024

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Su	Мо	Tu	We	Th	Fr	Sa
New Year's Eve	New Year's Day County Offices Closed	2	3	Board of License Commissioners Hearing	5	6
7	ALERT Training	9	ALERT Training in Spanish	11	12	13
BWL Licens extended hour	MLK Jr. Day County Offices Closed ses - 3:00 a.m. rs Sun. into Mon.	16	17	Board of License Commissioners Hearing	19	20
21	ALERT Training	23	24	25	26	27
28	29	30	31	1	2	3

Aspen Hill

13661-13665 Connecticut Avenue, Silver Spring, MD 20906

Burtonsville

15620 Old Columbia Pike, Burtonsville, MD 20866

Cabin John

7913 Tuckerman Lane Potomac, MD 20854

Clarksburg Village

12051 Chestnut Branch Way Suite C-1, Clarksburg, MD 20871

Cloverly

723 Cloverly Avenue, Silver Spring, MD 20905

Darnestown

12155 Darnestown Road, Gaithersburg, MD 20878

Downtown Rockville

300 N Washington Street, Rockville, MD 20850

Fallsgrove

14937E Shady Grove Road, Rockville, MD 20850

Flower

8706-B Flower Avenue, Silver Spring, MD 20901

Goshen Crossing

20004-2008 Goshen Road, Gaithersburg, MD 20879

Hampden Lane

4920 Hampden Lane, Bethesda, MD 20814

Kensington

3733 University Boulevard, Kensington, MD 20895

King Farm

302 King Farm Boulevard Suite 120, Rockville, MD 20878

Kingsview

18323 Leaman Farm Road, Germantown, MD 20874

Leisure World

3824-26 International Drive, Silver Spring, MD 20906

Montrose

12015-B Rockville Pike, Rockville, MD 20852

Muddy Branch

866 Muddy Branch Road, Gaithersburg, MD 20878

Olney

17825 Georgia Avenue, Olney, MD 20832

Poolesville

19710-D Fisher Avenue, Poolesville, MD 20837

Potomac

10132 River Road, Potomac, MD 20854

Seneca Meadows

20680 Seneca Meadows Parkway, Suite A-2, Germantown, MD 20876

Silver Spring

8715 Colesville Road, Silver Spring, MD 20910

Walnut Hill

16535 S. Frederick Road, Gaithersburg, MD 20855

Westwood

5432 Westbard Avenue, Bethesda, MD 20814

Wheaton

11405 - 11407 Georgia Avenue, Wheaton, MD 20902

White Oak

11239 New Hampshire Avenue, Silver Spring, MD 20904

Montgomery County





2024

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29	30						27	28	29	30	31			2	24	25	26	27	28	29	30	29	30	31				





Alcohol Beverage Services
Division of Licensure, Regulation and Education
Montgomery County, Maryland
201 Edison Park Drive

201 Edison Park Drive Gaithersburg, MD 20878 Phone: 240-777-1999 TTY: Maryland Relay 7-1-1

Email: ABSLicensing@MontgomeryCountyMD.gov

ID Tips

- ALWAYS ask for an ID
- NEVER accept an expired ID card
- READ AND LOOK at the photo on the ID
- VERTICAL IDs are issued to persons under 21
- A VERTICAL ID should be a RED FLAG! Stop, check again, and ask questions
- ACCEPTABLE forms of ID:
 - · State issued driver's license
 - State issued MVA ID card
 - Military ID
 - Passport
 - · Immigration card/green card



If you weren't born on or before TODAY'S DATE in

2002

then you CAN'T buy ALCOHOL or TOBACCO. You must be 21 to purchase alcohol or tobacco.